



# Mountain Bike Privates Lessons

## FAQ: Summer 2022

### Where and when do I show up?

Please arrive at least half an hour before your lesson start time as you will need to sign waivers and get set up with your bike and equipment rentals, plus a lift ticket (if necessary). Your tickets will be available for pickup at the Guest Services building in the main plaza, and this is where you will sign your waivers. If you have booked a private lesson only and do not need to pick up equipment, you can head straight to the meeting place at your lesson time, and your coach will be there to greet you.

### What does it cost, and what is included in the price?

Private Mountain Bike (MTB) Lessons include instruction only. Package products include instruction, a lift ticket, and bike and equipment rental. Applicable tax applies to all rates.

PRIVATE MTB LESSONS	PRICE
Private Lesson – 3 hours (Level 1 - 4)	1-3 guests - \$229 Add on an additional person for \$60 pp
Private Lesson – 5 hours (Level 1 - 4)	1-3 guests - \$339 Add on an additional person for \$95 pp
Discover MTB Lesson – 3 hours (Level 1) *New to Downhill Biking*	1 guest - \$270. Add on an additional person for \$99 pp Option to upgrade to full-day rental for \$50 per guest
Private MTB PACKAGE – 3 hours (Level 2 - 4)	1 guest - \$359 Add on an additional person for \$149 pp Option to upgrade to full-day rental for \$30 per guest
Private MTB PACKAGE – 5 hours (Level 2 - 4)	1 guest - \$489 Add on an additional person for \$179 pp

### Can I keep my rentals and lift ticket for the afternoon?

Yes! You can keep your bike, equipment, and lift ticket for the remainder of the day at the cost of \$30-\$50 per guest. Subject to availability. Applicable tax applies to all rates.

### Is this private for all skill levels?

The Discover Mountain Biking Private is for Novice (Level 1) bikers with no downhill mountain biking experience. Participants must be able to ride a bike comfortably and in control on paved surfaces. It is designed to teach the basics of downhill biking and build confidence. We have MTB lesson packages for all abilities if this is not you. Please let the sales agent know at the time of booking.

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#### Fernie Alpine Resort

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### **Are there any COVID-19 Health and Safety rules?**

Absolutely! Coaches and guests are to adhere to the social distancing policy of 6 feet or 2 metres. The coach will verbally conduct a health assessment questionnaire for each participant at the start of the lesson. The questions are in place to screen for COVID-19 symptoms. The lesson will be postponed if the coach feels it is unsafe to continue.

Our programs adhere to the BC COVID-19 regulations, and details may change throughout the summer season. Maximum group ratios for all lessons are 10:1 for students to coach. At the start of the lesson, the coach will discuss COVID-19 risk management and safety rules before starting the lessons. These rules are best practices developed by PMBIA and FAR. The key points here are:

1. Ride at your own pace! Stay in Control! Fun, no pressure environments are key for safe, effective learning while reducing the probability of a 1<sup>st</sup> aid call.
2. Leave each other space! Distance between each rider on the trails is crucial for safety and learning. A span of 6-10 seconds is required during Covid-19. Remember, riders are breathing heavier when being more physical.
3. Stop in a safe place! When stopping, all riders must stop to the side so the trail is free for others to continue through, always adhering to the 2m distancing rule.
4. It's not a race! Only pass a rider when there is at least a 2m space between riders when passing. Signal your intention, slow down, and wait for the other rider to provide sufficient space before passing.
5. Be kind and take it easy! If in doubt, stop.

### **Will I have to wait long in the lift line during the lesson?**

No. The Summer Mountain Adventure School has a priority line to get up the lift quickly to get the most out of your lesson time. To reach the safety bar and ride the lift unaccompanied, all participants must be 4'7" (140 cm). If your child is under the required height, please contact the Summer Mountain School team to discuss other options. Please follow the lift loading instructions by staff each time you load the lift. The coach will have the opportunity to ride the lift in front or behind.

### **What happens if I need to cancel my lesson?**

The following refund/cancellation policies apply:

- A full refund when notice is given at least 24 hours before the program start.
- \$50 (plus GST) cancellation/re-booking fee within 24 hours.
- No refund for no show.