

Mountain Biking Lesson Packages: FAQ: Summer 2021

Where and when do I show up?

Please arrive at least half an hour before your lesson start time as you will need to sign waivers and get set up with your bike and equipment rentals, plus a lift ticket (if necessary). Your tickets will be available for pickup at the Guest Services building in the main plaza, and this is where you will sign your waivers.

What does it cost, and what is included in the price?

All private packages include instruction, a lift ticket and bike and equipment rental. Applicable tax applies to all rates.

Discover Mountain Biking Private (3 hours – Level 1 / Novice riders)	1 guest - \$229.95 2 guests - \$319.95 3 guests - \$399.95 4 guests - \$529.95 5 guests - \$659.95 6 guests - \$789.95 Option to upgrade to full-day rental for \$50 per guest
MTB Private Lesson PACKAGE (3 hours – Level 2 - 4)	1 guest - \$309.95 2 guests - \$429.95 3 guests - \$549.95 4 guests - \$709.95 5 guests - \$869.95 6 guests - \$1029.95 Option to upgrade to full-day rental for \$30 per guest
MTB Private Lesson PACKAGE (5 hours – Level 2 - 4)	1 guest - \$458.95 2 guests - \$608.95 3 guests - \$758.95 4 guests - \$988.95 5 guests - \$1218.95 6 guests - \$1448.95 Option to upgrade to full-day rental for \$30 per guest

Can I keep my rentals and lift ticket for the afternoon?

Yes! You can keep your bike, equipment, and lift ticket for the remainder of the day at the cost of \$30-\$50 per guest. Subject to availability. Applicable tax applies to all rates.

Is it a private clinic? Is there a minimum age for participants?

Yes. You can have a maximum of 6 participants in your private group. Private lessons will not be sold to those under 9 years old unless in a family bubble private lesson and approved by a Summer Mountain

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Adventure School Supervisor. All participants must be over 4'7" (140cms), or a parent/guardian from the same family bubble must ride the lift with the participant. Each participant will be asked to load their own bike onto the lift.

Is this private for all skill levels?

The Discover Mountain Biking Private is for Novice (Level 1) bikers with no downhill mountain biking experience. Participant must be able to ride a bike comfortable and in control on paved surfaces. It is designed to teach the basics of downhill biking and build confidence. If this is not you, we have MTB lesson packages for all abilities. Please let the sales agent know at the time of booking.

Are there any COVID-19 Health and Safety rules?

Absolutely! Coaches and guests are to adhere to the social distancing policy of 6 feet or 2 metres at all times. The coach will verbally conduct a health assessment questionnaire of each participant at the start of the lesson. The questions are in place to screen for COVID-19 symptoms. The lesson will be postponed if any of the coaches feel it is unsafe to continue.

Private lessons will be booked 1:1 unless participants are in the same family household. Our programs adhere to the BC COVID-19 regulations, and details may change throughout the summer season. Maximum group ratios for all lessons 6:1 students to coach. At the start of the lesson, the coach will discuss COVID-19 risk management and safety rules before starting the lessons. These rules are best practices developed by PMBIA and FAR. The key points here are:

- Ride at your own pace! Stay in Control! Fun, no pressure environments are essential for safe, effective learning while reducing the probability of a 1st aid call.
- Leave each other space! Distance between each rider on the trails is crucial for safety and learning. A distance of 6-10 seconds is required during Covid-19. Remember, riders are breathing heavier when being more physical.
- 3. Stop in a safe place! When stopping, all riders must stop to the side, so the trail is accessible for others users to continue through, always adhering to the 2m distancing rule.
- 4. It's not a race! Only pass a rider when there is at least a 2m space between riders when passing. Signal your intention, slow down, and wait for the other rider to provide sufficient space before passing.
- 5. Be kind and take it easy! If in doubt, stop.

Will I have to wait long in the lift line during the lesson?

No. The Summer Mountain Adventure School has a priority line to get up the lift quickly to get the most out of your lesson time. Please follow the lift loading instructions by staff each time you load the lift. The coach will have the option to ride the lift in front or behind.

What happens if I need to cancel my lesson?

The following refund/cancellation policies apply:

- Full refund when notice is given at least 24 hours prior to the start of the program.
- \$50 (plus GST) cancellation/re-booking fee within 24 hours.
- No refund for no show.

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