

# Aerial Park FAQ: Summer 2019

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1. What type of features are in the playground?

Features are designed to offer a progression in difficulty as participants move through the course. The area is accessed via tree ascension systems that give access to horizontal bridges that offer a wide variety of challenge. Features include wire rope bridges, hanging platforms, suspensions bridges, boardwalks, rope traverses, Tru blue and zip lines.

2. How many features are in the playground?

**There are 23 features in the playground and 3 zip lines.**

3. How high and long are the zip lines?

The total distance they offer 83 m or 267 ft. of zip line. The max height off ground is 12 m or 40 ft. and the individual zip line lengths include:

Zip 1: Air to Ground – 31.25 m / 100 ft.

Zip 2: Air to Air – 20.9 m / 67 ft.

Zip 3: Air to Ground – 31.25 m / 100 ft.

4. Is it possible to fall off a feature in the Aerial Park?

**Yes, falling is a possibility throughout the Aerial Park. Participants are fitted with personal safety protection equipment that if used correctly will limit any fall to a maximum distance of approximately 50 cm.**

5. What type of harness is worn in the Aerial Park?

**The model is the Infinity. It is a sit harness is made by Misty Mountain. It has been specifically designed for climbing programs, challenge courses and zip lines.**

6. Do I have to wear and helmet and can I use my bike/ski helmet?

**Yes, all participants are required to wear a helmet as soon as they enter the roped off area at the Aerial Park area. You will be given a Petzl Elios helmet that is specifically designed for impact from above. Your bike/ski helmet does not have the correct safety requirements necessary to take the tour.**

7. Do I need special clothing/shoes?

**All shoes must be closed toed (Five Fingers shoes are not recommended). Gloves are not supplied but recommended to bring on the tour if you have a pair. Well-fitted athletic clothing is best. The key elements include clothing that allows for a harness to fit snug to your body, allows for freedom of movement to the maximum extent of your flexibility and is not loose so it does not create catchment hazards to the forest environment and your safety equipment. It is highly recommended to take off all jewelry, watches etc. and tie all hair back.**

8. Are the staff running the Aerial Park tours highly trained and certified?

## **Fernie Alpine Resort**

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All guides have been through a 40-hour certification process that is a pass or fail qualification. This is an in-house training course that endorses the guide's practices to those of the ACCT (Association of Challenge Course Technology).

9. Is everyone welcome to try the Aerial Park?

No, participants must be a minimum of 143 cm or 4'7", weigh between 32-113 kg or 70-250 lbs. Children aged up to 12 yrs. must be accompanied by an adult in the Aerial Park. One adult per child aged up to 12 yrs. will be required to safely move around the playground. Please note the guides reserve the right to verify your height/weight. To participate you will be required to complete an Aerial Park Waiver.

10. Is it safe to join a tour if I am pregnant?

Women who know they are pregnant and are less than 12 weeks pregnant must have written approval from their physician to join a tour. Pregnant women over 12 weeks will not be permitted to join a tour.

11. What are opening times for the Aerial Park and tour times?

**Tour 1: 10:30 am – 1:30 pm**

**Tour 2: 11:00 am – 2:00 pm**

**Tour 3: 2:00 pm – 5:00 pm**

**Tour 4: 2:30 pm – 5:30 pm (Tour 4 only runs Friday – Sunday, and Public Holidays)**

The Aerial Park will be open 7 days a week. During the normal summer operations, Tours 1-3 will run Monday to Thursday. All 4 tours will run Friday – Sunday and Public Holidays. Each tour is 3 hrs in length, from the time you receive your safety briefing and personal protection equipment to the time you return all equipment back at the starting point. Please arrive 30 min before your tour time to get equipment and sign waivers.

12. Can I book private tours and groups?

Yes. The Aerial Park can be booked on request from September 3rd – September 15th. Tours will run daily at 1 pm in off-season times, or by special request. Please contact Guest Services for more details.

13. What does it cost to do a tour?

Adult (18+) \$69.95, Youth (13-17yrs) \$51.95, Child (6-12yrs) \$34.95, Senior (65+) \$51.95, Family \$162.95. Family is 2 adults and up to 3 youth/children (aged 17yrs and under). Plus GST.

14. How many people in each tour and how do I book a tour time?

Each tour has a maximum limit of 15 persons. Reservations will only be kept at the time of full payment for date and tour times. Tours can be booked online, over the phone or in-resort.

15. Will the tour be cancelled if it rains/Is there a cancellation policy?

No, tours will not be cancelled due to rain. We may suspend operations due to high winds, thunder/lightning, or other conditions that our trained guides deem to be a safety concern. Yes, a full refund for tours will be given 48 hrs in advance. Cancellations within 48-24 hrs will be subject to a

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